

Raymond Csirak

DevOps Engineer | Linux SysAdmin | Service Manager | SRE
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PROFESSIONAL SUMMARY

With over a decade of experience in the IT industry, I am a seasoned DevOps and Site Reliability Engineer (SRE) specializing in infrastructure optimization, system reliability, and automation. As a leader at Hitter Technologies and noLimits Technologies, I have driven modernization efforts through Kubernetes orchestration, Infrastructure as Code (IaC), CI/CD automation, and network engineering. My expertise spans from hands-on Linux system administration to strategic IT planning, enabling me to bridge technical implementation with business objectives. Passionate about cloud-native technologies and continuous improvement, I am a problem-solver fluent in Hungarian, Romanian, and English, dedicated to driving innovation and operational efficiency in forward-thinking organizations.

SKILLS

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|-------------------|-----------------------|--------------------------|
| • DevOps | • Kubernetes | • CI/CD Automations |
| • GitOps | • ArgoCD | • Infrastructure as Code |
| • Kustomize | • Helm | • Containerization |
| • Docker | • Scripting | • Linux Administration |
| • Troubleshooting | • Network Engineering | • Backup Strategies |

PROFESSIONAL EXPERIENCE

DevOps Engineer | SRE

Hitter Technologies

Mar 2022–Present

Satu Mare, Romania

- Manage Kubernetes clusters through Infrastructure as Code, primarily on bare-metal setups, ensuring efficient deployment and operation
- Package and deploy applications into Kubernetes, improving system functionality and availability while enhancing user experience
- Optimize CI/CD pipelines in GitLab and integrate with ArgoCD to streamline deployment processes, resulting in reduced lead times
- Design and implement backup and disaster recovery strategies that lead to improved data integrity and organizational resilience
- Administer and secure Linux servers, enhancing network performance and availability by deploying effective monitoring solutions

Head of Infrastructure | Linux Systems Administrator

noLimits Technologies | Hitter Technologies

Jan 2019–Present

Satu Mare, Romania

- Lead Level 3 technical support operations for business clients, maintaining service level agreements
- Administer virtualization infrastructures to enhance resource utilization and operational efficiency across the organization
- Oversee Linux and network infrastructure management, ensuring optimal configurations and service delivery to clients
- Direct IT project management initiatives to align technology strategies with organizational objectives and drive successful project completion
- Manage supplier relationships to negotiate contracts and procure high-quality technology solutions aligned with business goals

IT Service Manager, Level 2 Support Specialist*noLimits Technologies / Hitter Technologies***Jun 2018–January 2019***Satu Mare, Romania*

- Provide Level 2 technical support, resolving complex issues that elevate customer satisfaction and operational uptime
- Administer TCP/IP network configurations to ensure seamless connectivity and performance for clients
- Engage in IT project management to execute system upgrades and enhancements effectively, meeting established timelines
- Manage a team of helpdesk and support professional ensuring minimal TTR for optimal client satisfaction

IT Support Specialist | Technical Sales Representative*noLimits Technologies***Jan 2015–January 2019***Satu Mare, Romania*

- Deliver Level 1 technical support to business clients, maintaining high standards of service and responsiveness.
- Manage ticketing system to track, prioritize, and resolve customer service issues effectively.
- Conduct testing and validation of software applications, ensuring quality and compliance with client specifications.
- Collaborate with sales teams to provide technical expertise and support during client consultations.

IT Service Technician*Ltt Halo***Sep 2008–January 2015***Sighetu Marmatiei, Romania*

- Provide technical support across multiple tiers for business and individual clients
- Plan, build, and maintain network infrastructures to support business functions and optimize connectivity.

EDUCATION

Universitate Tehnica*Bachelor's degree, Computer Programming***Cluj Napoca***February 2024***Universitatea „Babeş-Bolyai”***Bachelor's degree, Journalism***Cluj Napoca***June 2008***Ady Endre Media College***Bachelor's degree, Journalism, multimedia***Oradea***June 2005***Roman Catholic Theological High School Hám János***Bachelor's degree, General Studies***Satu Mare***July 2003*